

Important Questions about Orders, General Terms & Conditions,:

1. Select your preferred models

2. If required, we will gladly send fabric samples for the models you select. The materials are high-quality worsted yarns of pure shorn wool, silk, cotton and microfibre.

3.The General Terms & Conditions:

- a)=Made to measure
- b)=Standard

- a) Please send by e-mail either your measurements, see below*
- b) or your standard size, without the tryout model creation service

- a+b) Select your preferred material from the fabric samples

- a) If required, we will make your personal sample parts from the sample fabric. This service is free of charge up to June 30th. Furthermore up to June 30, 2008 we offer made-to-measure at standard prices.
- a) Check the size at home, correct, return, sew in the original fabric, finished.

4. Terms of Payment

- a) A prepayment of 30% is due latest with delivery of the individual sample models.
 - The remaining payment is due on delivery.
- b) The entire payment is due latest on delivery. The right of product return is 10 days for standard models, i.e. normal sizes.
 - a) For made-to-measure pieces: 30% of payment is due on delivery of the sample models. The 30% prepayment is excluded from an exchange and must be paid in every case.

5. Time of delivery

-b) Approximately two weeks for standard models,

a) 3-4 weeks for made-to-measure

*Made-to-measure:

The following measurements are required for reliable fitting:

Body height:

Shoulder width:

Bust measurement:

Waist measurement:

Hip measurement:

Leg length:

(measured on the side from the waist point over the hip to the floor)

Desired hem lengths from the shoulder point to hem length 1 (hip):

Desired hem lengths from the shoulder point to hem length 2 (knee):

Desired hem lengths from shoulder point to hem length 3 (end):

Then you receive everything in sample fabric. Check, return, sew in the original fabric, finished!

